# Printing Basics

## Recommended Software

## Regarding Print Data | Accepted File Formats

### Regarding Print Data

**At Metro Print, we recommend using Adobe softwares to create the data.**
**Unfortunately we are unable to open native file formats from non-Adobe software.**
**We thank you for your understanding.**

### Accepted File Formats

| Software | Version | Accepted File Formats |
|---|---|---|
| Illustrator | CC \| CS6 ~ CS \| 10.0 ~ 8.0 | AI • EPS • PDF |
| Photoshop | CC \| CS6 ~ CS \| 7.0 ~ 5.0 | PSD • TIFF |
| InDesign | CC | PDF |




**Multiple files can be zipped, and sent over in one folder**

### Please note the following points:

- We strongly recommend using Adobe Acrobat or Acrobat Reader as your default PDF viewing program.
  Other PDF programs do not display CMYK colours and other functions relating to your

data accurately.

- When using Office-type software to make your data, you must convert your files to PDF. No exceptions.
- Jpg, png or bmp files may cause colour, compression or resolution problems and we cannot guarantee a perfect output from these files.
- We are unable to check for defects or possible problematic files created on other design software.
- We do not accept data created from CorelDraw, or QuarkXpress.